



Invite to:

X NATIONAL LEAN & SIX SIGMA FORUM

10 years sharing experiences and learnings

Location: Hotel Crowne Plaza Corobicí, San José

Dates: April 18, 19 and 20, 2023

General objective:

- Present topics, models and projects related to good practices and trends of lean and six sigma at the national level.

Specific objectives:

- Have international experts in lean and six sigma to share their experiences and talk about global trends in these issues.
- Learn about experiences and best practices of national companies in lean and six sigma.
- Promote lean and six sigma as methodologies and tools that contribute to improving the competitiveness of the organizations that implement them.

Aimed at:

- Professionals from large companies and SMEs who practice or are interested in practicing lean and six sigma methodologies as tools to contribute to process improvement, cost reduction, operational excellence, and competitiveness.

Benefit:

- The participant of this forum will be able to learn about the best practices at the national level in lean and six sigma with which he will generate learnings that he will be able to apply in his professional and business work.



DAY 1: FORUM April 18, 2023

Hours: 8:30 a.m. to 05:00 p.m.

8:00 – 8:45	Entry of participants		
8:45 – 9:00	Welcome by CICR representative		
9:00 – 9:40	<p>Conference: Trends in integration of Lean Systems, Smart Systems and CP Systems. <i>Speaker: Eldon Caldwell, Professor, University of Costa Rica, President-Elect and Director of the World Council of the Industrial Engineering and Operations Management Society, USA, President of IEEE Industry Solutions, Costa Rica.</i></p>		
9:40 – 10:10	Refreshment		
SUCCESS STORIES	ROOM 1 (CHIRRIPÓ) <i>Open space</i>	ROOM 2 (CORCOVADOS 1 AND 2) <i>Capacity 200 people</i>	ROOM 3 (GONDOLA) <i>Capacity 40 people</i>
10:10 – 10:50	<p>Increased production in the mixing department <i>Esteban Méndez, Production Manager</i> <i>Gregory Alvarado, Head of Process</i> BRIDGESTONE DE COSTA RICA</p>	<p>Transfer from Gamma Ray Sterilization Process to E-beam Sterilization <i>Pablo Jiménez, Sterilization Engineer</i> <i>Wagner Barquero, Engineering Manager</i> <i>Nicole Bastien, Sterilization Maintenance and Operation Supervisor</i> BAXTER MEDICAL PRODUCTS</p>	<p>Embracing the unadaptable <i>Victor Torres, Continuous Improvement Specialist</i> <i>Karen Rojas, CTC Senior Team Manager</i> <i>Jason Barrantes, Senior Opex Specialist</i> CARGILL BUSINESS SERVICES</p>
10:50 – 11:30	<p>Digital transformation as a commercial business differentiator <i>Johnny Chavarria, Member of the Board of Directors</i> JMA LOGISTICA</p>	<p>Transformation of the data management process in the Electricity Network <i>Ever Solano, Operations Management Department Leader</i> <i>Andrea Oviedo, Specialist in Continuous Improvement</i> COOPELESCA R.L.</p>	<p>Panduit Operating Model, roadmap to achieve world-class performance through Lean Manufacturing tools <i>Cristian Agüero, Operational Excellence Manager</i> PANDUIT DE COSTA RICA</p>
11:30 – 12:10	<p>Implementing Culture of Continuous Improvement without dying in the attempt <i>Ruth Hernández, Quality Manager</i> <i>Emmanuel Solís, Operations Manager</i> <i>Paola Rojas, Continuous Improvement Leader</i> TICO ELECTRONICS</p>	<p>Automation in accounting and reporting of the leasing process: a Lean approach to improve an accounting process with low, medium and high complexity solutions. <i>Jaciel Ruiz, Continuous Improvement Manager</i> <i>Anielka Mendoza, Fixed Assets Team Leader</i> EMERSON OF COSTA RICA</p>	<p>Application of an influence model to generate a culture of anticipation in the organization. <i>Diego Fonseca, Manufacturing Process Engineer</i> <i>Jenifer Medrano, Super User Manufacturing</i> <i>Luis Mejías, Senior Operations Project Manager</i> ABBVIE</p>
12:10 – 1:30	Lunch		
1:30 – 2:10	<p>Panel: Lean Manufacturing and Lean Logistics integration: lessons learned. <i>Moderator: Marco Arias, Macrologists</i> <i>Participants: Eldon Caldwell, University of Costa Rica; Elizabeth López, Enterprise Quality Manager, Pegasus Logistics Group; Rosangela Palma, Latin America Logistics Manager, Amanco y José Quesada, L&SS Consultant.</i></p>		

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2:10 – 2:50	Capacity management and productivity improvement in production processes. <i>Amanda Rojas, Operations Manager</i> <i>Rafael Araya, Operational Excellence Engineer</i> PHILIPS COSTA RICA	Knowledge as a key success factor for the cultural change of continuous improvement <i>Michael Rodriguez, Manager / Operational Excellence & Technical Solutions</i> <i>Alexander Flores, Senior Process Improvement Analyst</i> BAXTER AMERICAS BBS	Reduction of defects for the manufacture of silicone pads. <i>Lissis Barrantes, Tooling Engineer</i> ESTABLISHMENT LABS
2:50 – 3:30	Manufacturing Process Optimization for High Volume CSS Models <i>Dennis Chavarria, Fixed Resistors Manufacturing Coordinator</i> BOURNS COSTA RICA	Champions Program <i>Joel Fonseca, Site OpEx Lead</i> <i>Marco Acuña, Production Manager I</i> BOSTON SCIENTIFIC (HEREDIA)	Enterprise Architecture as a Strategic Guide to Transformation <i>Jeffrey Solano, Manager of Organizational Architecture and Agility</i> BAC COSTA RICA
3:30 – 4:00	Refreshment		
4:00 – 5:00	International Conference: Efficiency, Productivity and Lean Principles: The Power of Workflow Automation in Digital Transformation. <i>Keynote speaker: Terry Simpson, Presale Manager, NINTEX (USA).</i>		
5:00 – 5:30	Closing of the activity by the CICR. Acknowledgments to winners of Forum contests and activities.		
5:30	Cocktail celebrating 10 years of the Lean & Six Sigma Forum		

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DAY 2: PRACTICAL WORKSHOPS**

April 19, 2023

Hours: 9:00 a.m. to 12:00 m.

Practical Workshops	WORKSHOP 1 Chirripó Room 200 people	WORKSHOP 2 Corcovado Room 1 60 people	WORKSHOP 3 Gondola Room 20 people	WORKSHOP 4 Corcovado Room 3 50 people
9:00 – 12:00 (with snacks)	<p>Leveraging Six Sigma principles for digital transformation</p> <p>Terry Simpson, Presales Manager, NINTEX (USA) Javier González, CEO, PXS Group PXS GROUP – NINETEX</p>	<p>Automation Management and Optimization through Digital Transformation (Automation Factory/TAM)</p> <p>Sebastian Murillo, Quality and Optimization Manager Kendall Cabrera, Data Architect and BI Developer Daniela Arroyo, Data, Quality and Analytics Scientist INTEL DE COSTA RICA</p>	<p>Gamification applied to LEAN thinking and continuous improvement: use of playful techniques to improve the learning of continuous improvement techniques.</p> <p>Omar Mora, Fundador Blackberry&Cross Michael Torres, Head of Service Quality, Coopenae R.L. BLACKBERRY&CROSS - MORESTEAM</p>	<p>Training model in DMAIC cycles</p> <p>Raquel Zamora, Consultant José Alcázar, Consultant OPEX MENTOR</p>

* Participants must register in the workshop that interests them the most.

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DAY 3: BENCHMARKING VISITS**

April 20, 2020

Hours 7:00 am to 12:00 m

7:00 - 8:45	Departure and transfer from the ICRC to the company to visit. (Participants will be picked up at the CICR headquarters in San Pedro de Montes de Oca and at the Crown Plaza Corobicí hotel, only through this means will it be possible to attend the visit)				
9:00 – 12:00	BENCHMARKING 1 <u>Capacity: 20 people</u>	BENCHMARKING 2 <u>Capacity: 21 personas</u>	BENCHMARKING 3 <u>Capacity: 15 people</u>	BENCHMARKING 4 <u>Capacity: 30 people</u>	BENCHMARKING 5 <u>Capacity: 20 people</u>
	Strengthening the culture of operational excellence through visual management HOLOGIC SURGICAL PRODUCTS	Systems of Operational Excellence ICU MEDICAL	Generate learnings of good practices of Lean & Six Sigma EDWARDS LIFESCIENCES	Strategic deployment with operational excellence MOOG MEDICAL DEVICES	Management of Key Performance Indicators and Visual Management of operational metrics, strategic alignment of metrics and operational goals with the different teams BRIDGESTONE SHARED SERVICES CENTER
12:00 – 1:45	Return to CICR headquarters in San Pedro de Montes de Oca (making stops at key locations along the way and with a snack for each participant)				

**** Only people who have participated in the Forum on 18/04 can register to the Benchmarking Visits. For each visit there are requirements and restrictions established by the host companies which must be taken into account. This information is available for transmission by the CICR upon request.**

INVESTMENT (plus 2% VAT not included) **	Main Event (18/04)	Main Event (18/04) + Workshop (19/04)	Main Event (18/04) + Visits (20/04)	Full Participation
CICR Associates:	\$195	\$310	\$295	\$360
Non CICR Associates:	\$225	\$360	\$340	\$415

***Special prices:**

- **Special discount for SMEs with MEIC certificate, Government, Academic and Non-Profit: 25%**
- **Groups from 3 to 9 people 15% discount**
- **Groups of 10 or more people 25% discount**

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